

# PATRICIA M. CARLSON, PhD, MSW

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## EDUCATION

- PhD,** University of Connecticut School of Social Work, West Hartford, CT, 2008  
– Dissertation: The Influence of Employment Related Supports and Services on Successful TANF Exits: A Sequential Explanatory Mixed Methods Analysis
- MSW,** University of Connecticut School of Social Work, West Hartford, CT, 1994  
Concentration: Policy and Planning and Community Organizing
- BA,** University of Connecticut, Storrs, CT, 1992  
Major: Political Science and Sociology

## EXPERIENCE SUMMARY

[SOUTHERN CONNECTICUT STATE UNIVERSITY, SOCIAL WORK DEPARTMENT,](#) . New Haven, CT

**Assistant Professor** **August 2017 - Present**  
Special appointment. Teaching assignments include, Social Welfare Institutions and Policies I & II, Social Work Practicum III and Capstone Proposal, and Social Work Research Methods.

**Adjunct Faculty** **Fall 2016**  
Taught BSW level Social Welfare Institutions and Policies I.

[UNIVERSITY OF CONNECTICUT, SCHOOL OF SOCIAL WORK,](#) Hartford, CT

**Consultant, Performance Improvement Center (PIC)** **September 2017 - Present**  
Supporting a large scale, multi-year evaluation grant with the CT Department of Children and Families (DCF). Responsibilities include:

- Providing child welfare subject matter expertise and consultation.
- Advising on the content of evaluation reports submitted to DCF and the Connecticut Legislature.
- Developing and executing a research dissemination plan through conference presentations and submissions to peer reviewed journals.

**Project Director, Performance Improvement Center (PIC)** **2015-2017**  
Managed and carried out analysis protocols for a large scale, multi-year grant with the DCF to evaluate multiple aspects of their practice. Responsibilities included:

- Developing a system of qualitative review, program fidelity assessment, and outcome indicators to improve service delivery and monitor program performance.
- Translating evaluation findings to practice.
- Supervising a staff of data analysts, research assistants, and work study students to effectively execute data analyses and reporting.
- Providing ongoing monitoring and review of program fidelity, capacity, cultural competence, and program implementation.
- Conducting data analysis and performance assessments for reporting and consultation purposes in accordance with research standards and responsibilities essential to the operation of the University of Connecticut, School of Social Work.
- Disseminating findings through presentations, reports and manuscripts for submission to peer reviewed publications.
- Acting as a liaison between DCF and the PIC.

**ANNIE E. CASEY FOUNDATION**, New Haven, CT**Senior Research Associate****2008 – 2012**

Designed and implemented concurrent program evaluations and other complex research projects. Directed the activities of external research groups; designed and managed research databases and qualitative and quantitative survey materials. Translated findings into actionable plans and initiatives resulting in increased program effectiveness.

- Designed, implemented, and disseminated results of mixed method study to assess the effectiveness and model fidelity of a time-limited intensive reunification program resulting in increased program effectiveness and better model fidelity.
- Established a proxy measure to assess risk of child welfare involvement which assessed the effectiveness of a placed-based prevention program.
- Directed the work of external research group to measure the extent of kinship diversion practice present in jurisdictions; assisted localities in understanding and improving their practice.
- Developed and delivered presentations at national conferences on research to translate findings into actionable plans and initiatives to increase the effectiveness of current and future programs.

**EASTERN CONNECTICUT STATE UNIVERSITY**, Willimantic, CT**Adjunct Faculty****2012**

Taught BSW level Social Welfare Policy.

**UNIVERSITY OF CONNECTICUT, SCHOOL OF SOCIAL WORK**, West Hartford, CT**Consultant****2012**

Wrote a successful federal grant proposal in partnership with the Connecticut Department of Social Services for state innovations to improve the Temporary Assistance for Needy Families (TANF) Program.

**Adjunct Faculty****2002 – 2007**

Taught the following MSW courses; Macro Foundation Practice, Human Behavior in the Social Environment - Macro Theories, and Foundations of Social Work Practice I & II.

**Research Assistant****2003 – 2005 / 2006 – 2007**

Assisted in the management and execution of a federally supported research project, "Sexual Identity and Drinking: Developmental and Cohort Risks," funded by National Institute of Health / National Institute of Alcohol Abuse and Alcoholism (NIH / NIAAA).

- Conducted data analysis (including writing syntax), created a data management system, developed project reports, and coordinated human subjects' compliance with UConn's Institutional Review Board.

**FOUNDATIONAL EXPERIENCE****NATIONAL 2-1-1 INITIATIVE**, United Way of Connecticut, Rocky Hill, CT**Consultant****2001 – 2002**

Assisted agencies from states developing and implementing a national 2-1-1 service from design to execution. Developed information sharing mechanisms and coordinated collaboration between sites.

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**FOUNDATIONAL EXPERIENCE**  
**(CONTINUED)****HARTFORD AREAS RALLY TOGETHER (HART)**, Hartford, CT**Program Administrator****1997 – 2000**

Directed program area managers in program delivery, developing and monitoring outcomes and program compliance. Managed agency's financial and grants management systems. Developed programs and cultivated funding through grants from public and private funding sources.

**UNITED WAY OF CONNECTICUT**, Rocky Hill, CT**Director, United Way Services****1994 – 1997**

Coordinated the collective activities of the 25 Connecticut United Ways. Managed the Connecticut State Employees Campaign for Charitable giving resulting in raising \$1 million. Organized volunteer leadership in support of legislative agenda concerning children and families.

**PUBLICATIONS, ARTICLES, AND PRESENTATIONS**

**Carlson, P. M.**, Lin, H., Kurz, B., Ives, M., & Pierce, J., Nilson K. (2017, October). Family Assessment Response in Connecticut: Lessons Learned from Implementation and Evaluation Findings. Paper accepted for presentation at the International Conference on Innovations in Family Engagement, Vail, CO.

**Carlson, P. M.**, Lin, H., Kurz, B., Ives, M., & Pierce, J., Nilson K. (2017, January). Child Welfare Outcomes and Risk Assessment Scores. Poster presented at the 21st Annual Conference of the Society for Social Work and Research, New Orleans, LA.

Kurz, B., **Carlson, P. M.**, Lin, H., Ives, M., & Pierce, J., Nilson K. (2017, January). The Performance Improvement Center Model: Differential Response as a Case Example. Paper presented at the 21st Annual Conference of the Society for Social Work and Research, New Orleans, LA.

**Carlson, P. M.**, Kurz, B., Lin, H., Ives, M., & Pierce, J. (2016, January). The Differential Response System in Connecticut: Implementation and Early Outcomes of the Community Support for Families Program. Paper presented at the 20th Annual Conference of the Society for Social Work and Research, Washington, DC.

**Carlson, P. M.** (2012, January). The influence of employment related supports and services on successful TANF exits: A sequential explanatory mixed methods analysis. Paper presented at the 16th Annual Conference of the Society for Social Work and Research, Washington, DC.

Kerman, B. & **Carlson, P.M.** (2012). What works in family foster care. In G. Alexander & P. Curtiss (Eds.), What Works in Child Welfare. Washington, DC: CWLA Press.

**Carlson, P. M.**, Humphreys, N.A. (2009, November). Employing former clients: Ethical considerations. Paper presented at the 55th Annual Program Meeting of the Council on Social Work Education, San Antonio, TX.

Spath, R., **Carlson, P. M.** (2009, November). Promoting Evidence Based Practice through Education: A Family Reunification Example. Paper presented at the 55th Annual Program Meeting of the Council on Social Work Education, San Antonio, TX.

**PUBLICATIONS, ARTICLES, AND PRESENTATIONS**  
**(CONTINUED)**

**Carlson, P. M.** (2008, January). The influence of employment related supports and services on successful TANF exits. Poster presented at the 12th Annual Conference of the Society for Social Work and Research, Washington, DC.

Parks, C. A., & **Carlson, P. M.** (2008, January). Alcohol and other drug use of lesbians and bisexual women: A comparison. Paper presented at the 12th Annual Conference of the Society of Social Work and Research, Washington, DC.

Parks, C. A., & **Carlson, P. M.** (2007, November). Lesbian and bisexual women: Variability in sexual identity development and disclosure. Paper presented at the 53rd Annual Program Meeting of the Council on Social Work Education, San Francisco, CA.

**Carlson, P.M.** (2003). Follow-up: Does it deliver? *Journal of the Alliance of Information and Referral Systems*. 25, 143-154.

**Carlson, P.M.** (2002). The Experience of September 11th: The Role of a 2-1-1 Call Center in Responding to a Disaster. *Journal of the Alliance of Information and Referral Systems*. 24, 9-19.

**AWARDS AND CERTIFICATIONS**

- Eileen Blackey Doctoral Fellowship for dissertation research in welfare policy and practice. National Association of Social Workers' Foundation, Washington, DC, 2006
- Social Work Field Instructor, University of Connecticut School of Social Work, Completed all requirements for Seminar in Field Instruction, 2000

**PROFESSIONAL MEMBERSHIPS**

- Council on Social Work Education (CSWE)
- National Association of Social Workers (NASW)
- Society for Social Work and Research (SSWR)