

Table A:

	External Who's in Contact if Charge Applicable	Phone Contact	Personnel Redundancy	Business Resumption
Data Center Outage	John Young	University Police and Al Chai		President/Cabinet
Network/Internet Outage	Ray Kellogg	Al Chai		President/Cabinet
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IT Services:				
Banner	David Sieser and Kevin Zibluk			President/Cabinet
University eMail/Web	Matt LeSieur	John Young		President/Cabinet
MySCSU	Matt LeSieur	John Young		President/Cabinet
eLearning/VISTA	Stan Walonoski	Joseph Brignola		President/Cabinet