

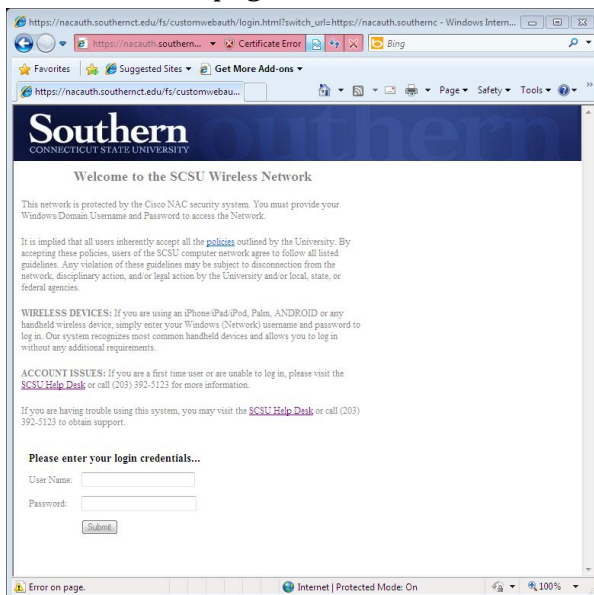
Instructions for connecting to the SouthernCT & SouthernCT-ResHalls wireless networks

This guide is designed to walk you through the few basic steps for logging into the University wireless network. The steps are the same for both the SouthernCT and the SouthernCT-ResHalls wireless networks.

Access on these wireless networks consists of Internet ONLY and Mobile Printing to computer lab printers. For more information on these networks, please visit...

<http://www.southernct.edu/oit/internetphone/wireless/>.

1. Connect to either the **SouthernCT** or **SouthernCT-ResHalls** SSID.
2. Open your favorite web browser. The wireless network will redirect you to an authentication page.

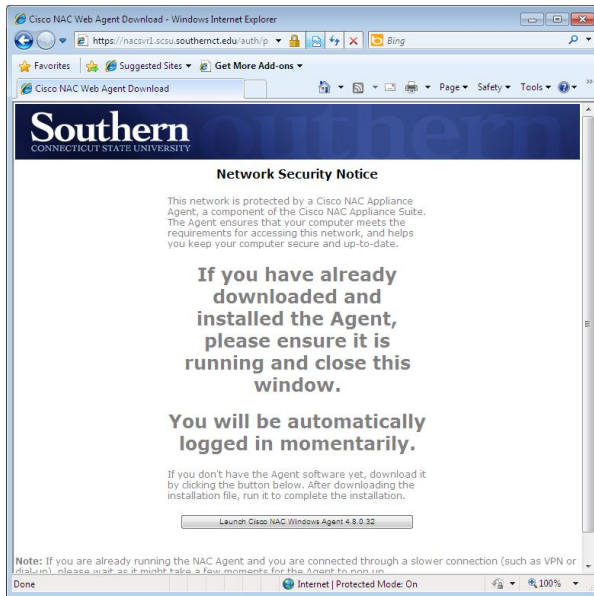


3. Log in using your Network ID. If you are unsure of your username or password, please contact the SCSU Helpdesk...

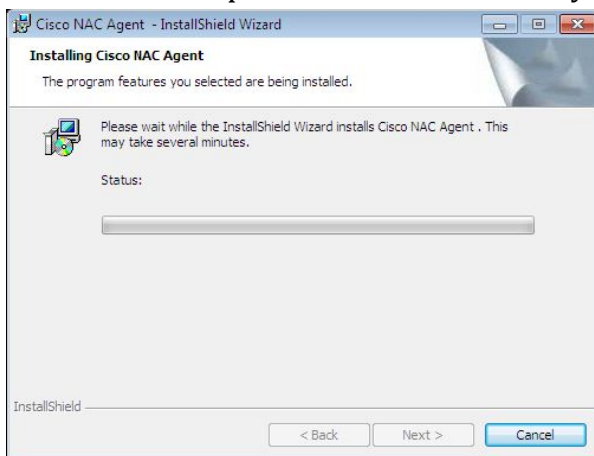
Web: <http://oit.southernct.edu>

Phone: (203) 392-5123

4. If you are using Windows XP, Vista, or 7 you must have the Cisco NAC Agent installed on your computer. You will be presented with a page notifying you of this requirement. (**NOTE:** If you are returning to campus and the Clean Access Agent has already been installed on your computer, you will be prompted to upgrade the Agent. See **Appendix A** for upgrading the Agent.)

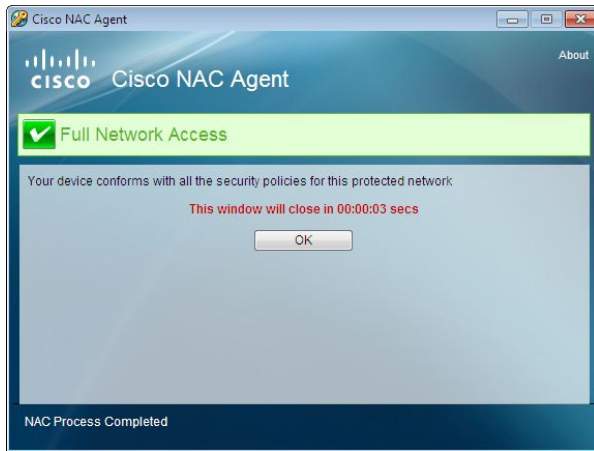


5. Click the button labeled “**Launch...**” or “**Download...**” near the bottom of the page to launch the installation of the Agent.
6. The installation process is automated for your convenience.



7. Once the installation has completed, the Agent will use your login session from **step 1** to automatically sign you into the Agent.

8. If you meet the requirements of the wireless network (i.e. Antivirus software installed and updated), you will be granted access to the Internet. If you fail a requirement see **Appendix B.**

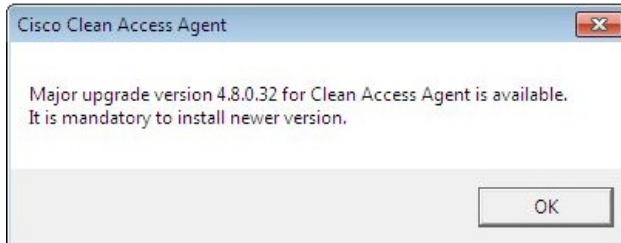


9. You should see an icon with a key in the center on your system tray like the left-most icon below...

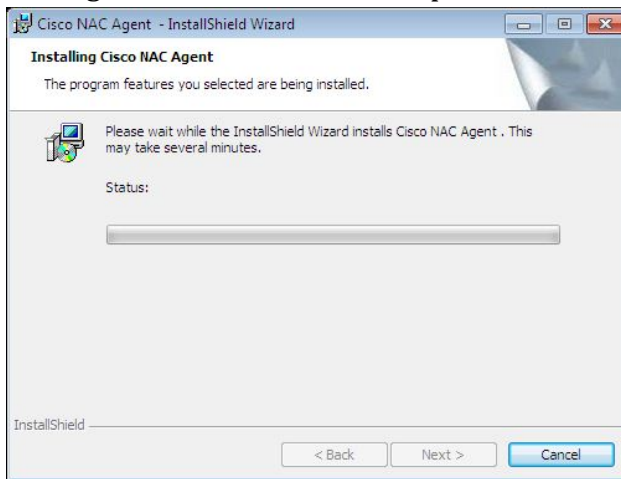


Appendix A – Upgrading the Clean Access Agent

- I. If you are returning to campus and the Clean Access Agent has already been installed on your computer, during the login process, you will be prompted by the Agent to upgrade itself. Click **OK**.



- II. The Agent will download and update the installed Agent automatically.



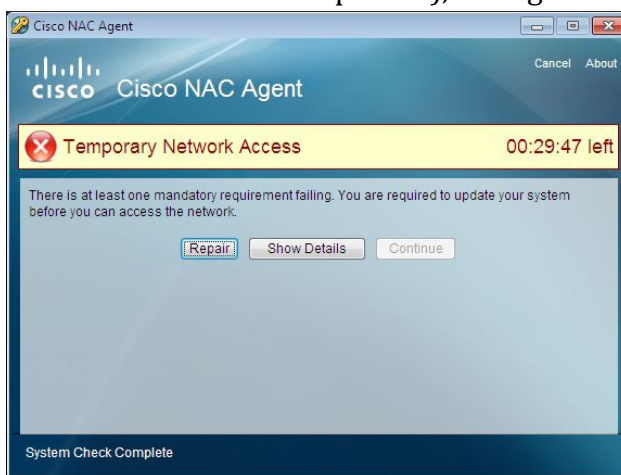
- III. Once the upgrade completes, you will be automatically signed into the Agent. Continue to **step 7** above.

Appendix B – Temporary Access

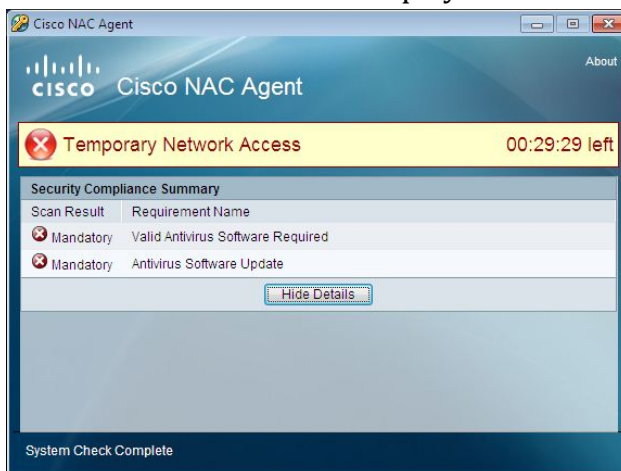
In order to access the wireless network, your computer must meet minimum requirements. At the time of this writing, Windows computers must have antivirus software installed and updated to obtain Internet access.

If you are prompted that you have Temporary Access because your computer does not meet the requirements of the network, follow the steps below...

- I. If your computer does not meet the minimum security requirements (antivirus software installed and updated), the Agent will prompt you with a message

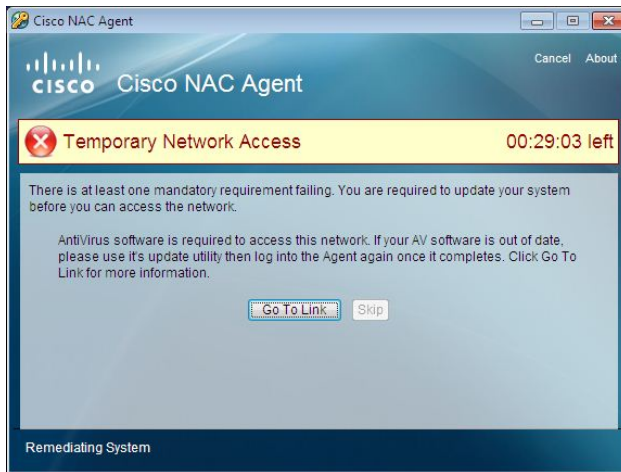


- II. The **Show Details** button displays the list of requirements that you do not meet



- III. Click **Hide Details**, then click **Repair** to begin remediating your computer.

- IV. If you do not have antivirus software installed on your computer, you must install it before continuing. Click **Go To Link**.

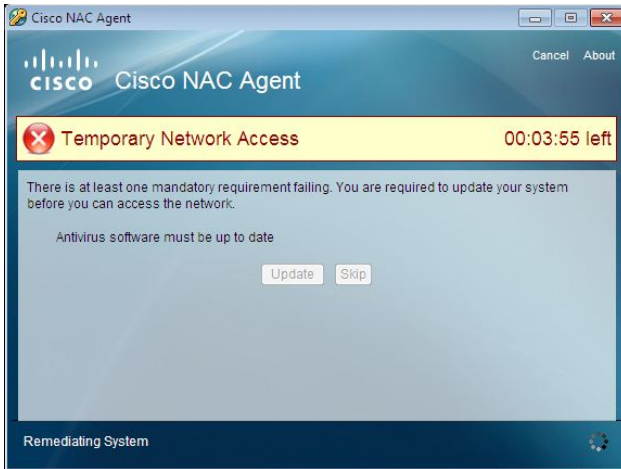


- V. The **Go To Link** button takes you to a webpage that discusses this in greater detail.



- VI. Once you successfully install a valid antivirus software package, you should restart your computer then begin the logging in process again. This will also engage the compliance scan again to ensure the most accurate results.

- VII. If you have antivirus software installed on your computer but it is not updated, the Agent will prompt you with this information and attempt to update the product for you. (**NOTE:** Notice the words **Remediating System** to the lower left corner of the window as well as the **rotating circle** to the lower right corner)



Once the update completes successfully, you will be automatically logged into the wireless network. Continue to **step 7** above.

NOTE: Occasionally the Agent is unable to successfully update the antivirus software for you. This can be caused by several reasons including a corrupt installation of your antivirus software, expired update subscription to purchased antivirus software, or (on the rare occasion) the product may be too new and the Agent is unaware of the version yet. Regardless, simply contact the SCSU Helpdesk and they can assist you further with getting online.

SCSU Helpdesk Contact Information

Web: <http://oit.southernct.edu>

Email: helpdesk@southernct.edu

Phone: (203) 392-5123