

## Overview

The SCSU wireless network uses a security suite called Cisco NAC (Network Access Control) that is designed to protect the University network and its users from threats. To ensure compliance for all supported operating systems and antivirus packages with this system, Cisco adheres to rigorous development and testing procedures to certify their product works the way it is intended. Because of this, and the fact that Snow Leopard is relatively new to consumers, support is not finalized. This document is intended to allow those using Macintosh OSX 10.6 (Snow Leopard) to successfully log on to the wireless network until Cisco can thoroughly test the NAC system with Snow Leopard and offer a Clean Access Agent with support for it.

## Affected Clients

Macintosh OSX 10.6 (Snow Leopard)

Macintosh OSX 10.5 and older who have never logged on to the wireless network or do not currently have the Agent installed (Begin at step 5)

## Unaffected Clients

Anyone using Macintosh OSX 10.5 (Leopard) and already has the Agent installed can ignore this guide.

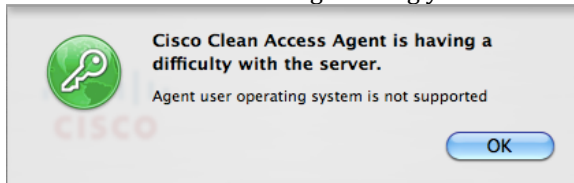
## Step-By-Step Procedure

Follow these steps to gain access to the wireless network.

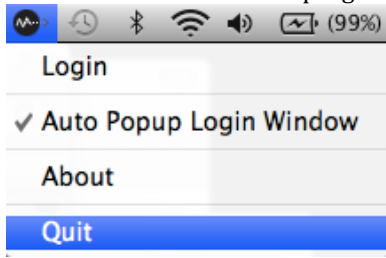
1. If you are running Snow Leopard, currently have the Clean Access Agent (CAA) installed and try to log in....



2. You receive an error message stating your current operating system is not supported



- Find the CAA icon in the top right corner of your screen, click on it and choose Quit.



- Open Finder, choose Applications and drag CCAAgent to the Trash to uninstall.



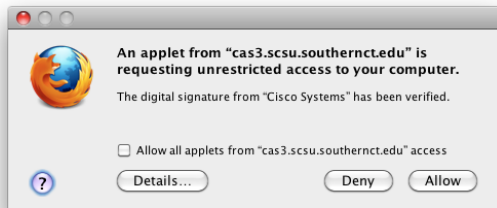
- Open your web browser (Firefox or Safari), in which at this point you will be redirected to our authentication system



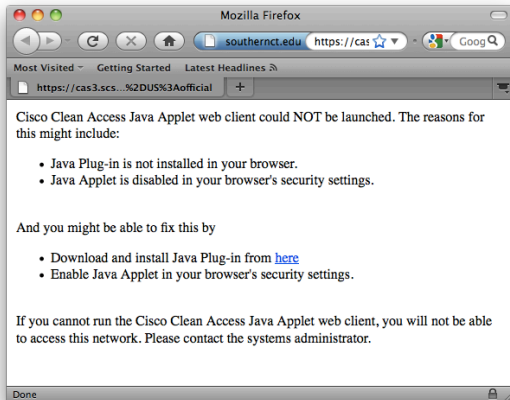
- If using Safari, you most likely will receive a warning that "the publisher cannot be verified by a trusted source." Click OK



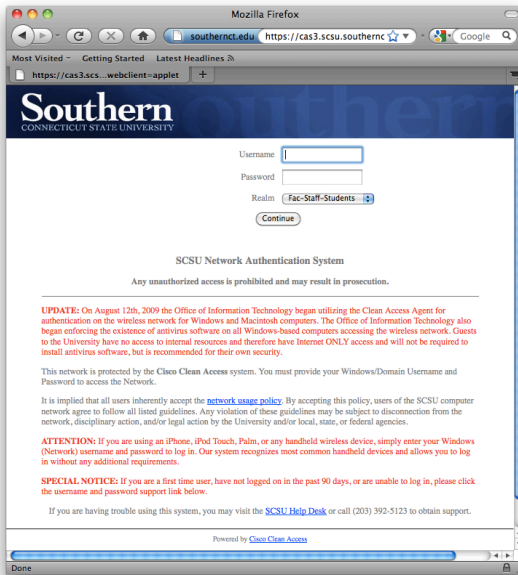
- If prompted, click the "Allow all applets from..." checkbox then click Allow. Safari will always display this message regardless if you check the "Allow all applets..." checkbox.



8. If you receive a warning that the Java Applet could not be loaded, simply refresh the page. This warning occurs when using Safari as a result of the warning from step 6. It will occur every time using Safari..



9. Log in to the authentication system using your Windows (Network ID) username and password



10. You are now successfully logged in. Continue to browse the Internet as you normally would

