

ABSTRACT

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Title: Operation Pandemic: How Academic Libraries Responded to the COVID-19 Pandemic in the United States

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The purpose of this study is to explore New England university and college libraries' responses during the COVID-19 pandemic in the United States and establish the anticipated variety of working practices, services patterns, applied strategies, and roles played in distance-style education. This study is a quantitative exploration initiated by collecting data through controlled surveys done by university and college librarians in the New England region of the United States. The survey questions were analyzed and graphed thematically. By exploring the current state of responses that New England university and college libraries' services have made to the COVID-19 pandemic, this study will provide data to assist other university and college libraries and the public sector. The study, through inference, will also highlight current issues facing university students conducting research in the United States.