

ABSTRACT

Author: Kacee Mulligan

Title: An Examination of Impression Management Strategies in Telehealth versus In-Person Interviewing

Thesis Advisor: Kevin Colwell

Department: Department of Psychology and the Honors College

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The technological advancements of today have introduced us to a world in which nearly everything can be translated into a digital format. More recently, the ongoing Covid-19 pandemic caused most of the world to bring their lives online. This has included law enforcement and forensics. Thus, the question was raised, “Do people use the same strategies of impression management and deception in a telehealth interview as in a face-to-face interview?” This project compared investigative interviews conducted through a telehealth format versus investigative interviews conducted through an in-person format to examine the strategies of impression management and deception that respondents used in each format. It was found that honest and deceptive respondents tended to use the same strategies in both interview formats. Moreover, the strategies employed were not likely to succeed in deception against credibility assessment tools that focus on the interaction of interviewing and statement content.