# Learning and Social Supports @SCSU







### Frequently Asked Questions

Answers to some questions with contacts to support a smoother transition to Southern for your first year experience.

For additional information:

Office of the Dean of Students: Dr. Jules Tetreault, tetreaultj4@southernct.edu

Disability Resource Center: Goldie Adele, adeleg1@southernct.edu

Center of Excellence on ASD: Dr. Fred Volkmar, volkmarf1@southernct.edu

## Differences between high school and university

Adapted from Kay McVey, Faculty Development Specialist, PROJECT Connect @ Henderson State University

high school	university
Students have right to an education	University education is a privilege, not a right
Protections include IDEA, Section 504, ADA	Protections include Section 504, ADA
School district designs IEP	Student responsible to provide documentation to verify learning or other type of disability
Parents have direct input and are primary advocate	Student are expected to be their own advocate and is responsible for having their needs met
Entitled to supports; fundamental alterations are made	Classroom accommodations may not alter fundamental nature of a course or impose undue burden on an instruction/institution
Guarantees success	Guarantees access

Academic Supports:

#### I am struggling in one of my courses, I need tutorial help, who do I reach out to?

We have free tutorial services for all areas of study at our Academic Success Center located in the Buley Library on the 3<sup>rd</sup> floor. In some departments, upper classman serve as tutors for special areas. Please try the following:

- 1. Course Instructor, or
- 2. Call Dr. Katie De Oliveira at 203- 392- 5186 from the Academic Success Center

#### I have a question about technology to help me in my classes?

First ask your professors, other students, or your INQ peer mentor. We also have a Center for Adaptive Technology that may also give you some help.

Call Bo Zamfir at the Center for Education and Assistive Technology: 203- 392-5799 or email ceat@southernct.edu

I have a disability, where can I get academic accommodations (IEP plan)? Or I am a first year student with a disability, who can I talk to about my IEP/ 504 plan?

You will want to contact our center that can guide you in learning about the services you are allowed to receive. It is called the DRC, or Disability Resource Center. Contact Goldie Adele at (203) 392-6828 or adeleg1@southernct.edu

#### Personal Mental Health:

#### I am feeling frustrated and overwhelmed with course work, who can help me?

Counseling Services can help you. Please call Elaine Allen at 203-392-5475

#### **Residential:**

*I have a question about living on campus who can I talk to? You can contact Mandi Kuster, the* Associate Director of Residence Life at 203-392-6336

*I am having disputes with my roommates, who can I talk to?* It can be very frustrating trying to get along with new people. We have many people who will be able to help you work through challenging relationships in the residence halls. Please try any of the following:

Resident Advisor, or Hall Director, or Counseling Services (*Please call Elaine Allen at 203-392-5475*)

#### Safety/Transportation:

*I have a question about parking and shuttle services who can I call? Please call the SCSU Campus Police Department and ask to speak to Tonya Nelson at 203-392-5375* 

*I have a concern about campus safety, who can I call?* SCSU Campus Police at 203-392-5375

#### **Technology Access:**

I need to reset my password, who do I talk to? OR I can't get on the internet, who can I talk to?

Our information technology support help desk is located on the 4<sup>th</sup> floor of the Buley Library. You may ask for help by calling at 203-392-5123 or emailing at <u>helpdesk@southernct.edu</u> or by going to the webpage at helpdesk.southernct.edu